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## Upcoming Change – New Online Payment Process for Firearms Services [SEC=OFFICIAL]

1 message

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#CLUB <CLUBS@police.nsw.gov.au>

13 October 2025 at 09:41

Dear Clubs

We are writing to provide an important update regarding the launch of the new Online Payment System for selected firearms-related services.

As part of our commitment to delivering a secure, reliable, and user-friendly experience, the project team is continuing to make enhancements to the solution to ensure it meets the needs of all stakeholders. To allow time for these final improvements, the launch has been temporarily postponed.

We understand this may be disappointing and sincerely apologise for the delay. This additional time will help ensure the system performs effectively, operates efficiently, and delivers the best possible experience for all NSW Police Force users.

Further updates will be provided regarding the launch, in the meantime, existing payment processes will remain in place.

We remain committed to delivering streamlined and secure online services, and we appreciate your patience and understanding during this final stage of development.

Kind Regards,



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